

Village Of
North Palm Beach
Public Works Department



**Village Council Regular Session
Sanitation Schedule Improvement
November 8, 2018**



Service Schedule

Type of Service	Monday	Tuesday	Wednesday	Thursday	Friday
Curbside Service	Bulk Trash Vegetation	Vegetation Bulk Trash	Bulk Trash Vegetation	Vegetation Bulk Trash/ Recycle	Bulk Trash Vegetation
Side Door Service	Household Garbage		Household Garbage		Household Garbage
Commercial Service	Garbage	Garbage	Garbage	Garbage	Garbage
Multi-Family Service	Garbage	Recycle	Garbage	Recycle (Cardboard)	Garbage



Key Benefits

- Residents will receive vegetation pick-up three (3) days a week (Monday, Wednesday, and Friday). During hurricane and summer seasons this will be ideal.
- With this revised schedule, residents can cut during the weekend and their vegetation will be removed on Monday. Currently it sits in their swale until Tuesday collection.
- Current vegetation collection is only two (2) days a week (Tuesday and Thursday). The majority of vegetation is picked up on Tuesday. Often we can't get all the vegetation on Thursday so it stays in the swale until Friday.



Key Benefits

- Enables our operation to keep up with the amount of vegetation that is put out.
 - FY 2017-18
 - Vegetation = 2,561.65 tons (5,123,300 lbs.)
 - Bulk Trash = 926.21 tons (1,852,420 lbs.)
 - FY 2016-17
 - Vegetation = 2,808.31 tons (5,616,620 lbs.)
 - Bulk Trash = 946.72 tons (1,893,440 lbs.)
- In a jam, we can mix vegetation with household garbage so having the collection on the same days makes sense. We cannot mix vegetation with recycling.



Key Benefits

- On Thursdays we'll no longer have to touch each home a third time for vegetation; Bulk collection is as needed.
- Smaller bulk items (toaster, desk, chair etc.) our employees can collect on Monday, Wednesday, and Friday with household garbage to help us keep up with bulk collection.
- Only need one (1) grapple truck for bulk collection on Tuesday and Thursday. This frees up a CDL driver to assist with other collections, e.g. recycling on Thursday.
- May be able to reduce or eliminate part-time hours without impacting service levels.



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Next Steps

- Implement January 1, 2019
- Place in the December 2018 Newsletter
- Email push notification
- Facebook posting and advertising
- Twitter, Webpage, Nextdoor, etc.
- Press Releases with follow up calls to reporter(s)
- Door hangers
- Word of mouth



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Discussion and Questions

*“A satisfied customer is the best
business strategy of all.”*

- Michael LeBoeuf

