Heritage Festival, Egg Hunts, Art Show, Village events and all activities are canceled until further notice.
Dear Friends and Neighbors:

As we find ourselves in very difficult times, it seems appropriate update you up on how the Village is adjusting to coronavirus. I know there have been some media reports of 7 or 8 cases in NPB, but it appears they are based on being in our zip code of 33408, so we are not directly aware of any cases right now. There are parts of Palm Beach Gardens, Juno and unincorporated areas (such as Lost Tree) that share our zip code. Having said that, we know it is only a matter of time before COVID-19 arrives in NPB.

We do not know how many cases we have in the county, state or nationally because tests are performed only with known cases of exposure or with the presence of symptoms. Many people can have the virus without symptoms and be unaware. Not enough is yet known about this virus other than it is very contagious and more deadly than the flu.

We are following County Emergency Order 3 which asks all residents to remain at home, except for essential activities such as acquiring food, health and safety services and supplies, etc. Such trips should be minimized, and “social distancing” guidelines should be followed. Most non-essential businesses have been closed. Critical health and safety personnel such as police, Fire Rescue and medical or health-care workers are still working to serve the communities.

In Palm Beach County, all public and private parks have been closed, including parks and pools within gated communities. All public and private golf courses, pools and tennis clubs are closed, and recreational boating on County waterways is prohibited. Essentially all restaurants have been closed, but many offer delivery and pickup meals. The North Palm Beach Country Club and Farmer’s Table are closed.

Essential services of the Village are continuing. Council meetings and advisory board meetings are either canceled or being done remotely. Discretionary Parks and Recreation activities have been canceled, and non-essential personnel are working from home. However, services are available still and may be accessed by phone only. A link to our staff directory is on the Village website at www.village-npb.org. You also can call (561) 904-2122 or email bbruckner@village-npb.org.

We will get through this crisis, but it will take longer and cause much inconvenience. Please remember to follow the guidelines to protect yourself and others, it’s the most important thing you can do for our community at this difficult time.

Be safe,

Darryl C. Aubrey
Mayor, North Palm Beach
All Village facilities and buildings are closed to the public. Staff continues to work, so try calling or emailing if you need assistance. You will find all the contact information on the Village home page at www.village-npb.org. If not, call (561) 904-2122.

- All Village events, classes and activities are canceled until further notice
- The Village is setting up video technology to hold Council meetings. Check the Village website and social media for details on how to watch or electronically attend a Council meeting
- Village employees are practicing social distancing, frequent hand washing, and are frequently cleaning counter tops, door knobs, etc.
- The Village is monitoring and sharing important COVID-19-related information from national, state and local agencies
- Residents are urged to close and tie all garbage bags put outside for pickup. Sanitation crews serve a vital role in public health and should not be exposed to additional germs from unsealed bags
- Anyone calling 911 for Fire Rescue services is urged to provide all information asked for by the 911 call taker. If you suspect coronavirus symptoms, you will get the same professional service, but the firefighter/paramedics will take extra precaution to protect themselves from the virus
- To make a police report or request a police public record, call (561) 882-1142 or email police@village-npb.org. Call 911 for emergencies or suspicious situations
- **CONSTRUCTION:** Florida Governor Executive Orders 20-89 and 20-91 limit the type of contracting and construction work allowable during the coronavirus emergency. Accordingly, permits will be issued only for new housing, home maintenance, necessary repairs such as electrical, plumbing, HVAC, and for continuity of building functions. Architectural, engineering, land surveying, landscaping and pool services also are allowable. For questions, call (561) 841-3365 (prompt 1)

If you think you may have symptoms of coronavirus:
Call (561) 642-1000 to schedule an appointment for testing at the Ballpark of the Palm Beaches on Haverhill Road, just south of 45th Street. Or call (561) 804-0250 to schedule an appointment at the South County Civic Center, 16700 Jog Road, Delray Beach
Help prevent the spread of respiratory diseases like COVID-19.

- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Avoid touching your eyes, nose, and mouth.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick, except to get medical care.
- Wash your hands often with soap and water for at least 20 seconds.

For more information: www.cdc.gov/COVID19
What is coronavirus disease 2019 (COVID-19)?
Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.

Can people in the U.S. get COVID-19?
Yes. COVID-19 is spreading from person to person in parts of the United States. Risk of infection with COVID-19 is higher for people who are close contacts of someone known to have COVID-19, for example healthcare workers, or household members. Other people at higher risk for infection are those who live in or have recently been in an area with ongoing spread of COVID-19. Learn more about places with ongoing spread at https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html#geographic.

Have there been cases of COVID-19 in the U.S.?

How does COVID-19 spread?
The virus that causes COVID-19 probably emerged from an animal source, but is now spreading from person to person. The virus is thought to spread mainly between people who are in close contact with one another (within about 6 feet) through respiratory droplets produced when an infected person coughs or sneezes. It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads. Learn what is known about the spread of newly emerged coronaviruses at https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html.

What are the symptoms of COVID-19?
Patients with COVID-19 have had mild to severe respiratory illness with symptoms of
• fever
• cough
• shortness of breath

What are severe complications from this virus?
Some patients have pneumonia in both lungs, multi-organ failure and in some cases death.

How can I help protect myself?
People can help protect themselves from respiratory illness with everyday preventive actions.
• Avoid close contact with people who are sick.
• Avoid touching your eyes, nose, and mouth with unwashed hands.
• Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

If you are sick, to keep from spreading respiratory illness to others, you should
• Stay home when you are sick.
• Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
• Clean and disinfect frequently touched objects and surfaces.

What should I do if I recently traveled from an area with ongoing spread of COVID-19?
If you have traveled from an affected area, there may be restrictions on your movements for up to 2 weeks. If you develop symptoms during that period (fever, cough, trouble breathing), seek medical advice. Call the office of your health care provider before you go, and tell them about your travel and your symptoms. They will give you instructions on how to get care without exposing other people to your illness. While sick, avoid contact with people, don’t go out and delay any travel to reduce the possibility of spreading illness to others.

Is there a vaccine?
There is currently no vaccine to protect against COVID-19. The best way to prevent infection is to take everyday preventive actions, like avoiding close contact with people who are sick and washing your hands often.

Is there a treatment?
There is no specific antiviral treatment for COVID-19. People with COVID-19 can seek medical care to help relieve symptoms.
Screening for COVID-19

FloridaHealth.gov/COVID-19 • Florida Department of Health

Are you experiencing symptoms?
Symptoms may appear in 2–14 days after exposure to the virus.

1. FEVER
2. COUGH
3. SHORTNESS OF BREATH

Have you returned from international travel or a cruise within the last 14 days and have any of the symptoms above?

Have you been around someone diagnosed with COVID-19?

If you answered “yes” to any of the above questions, call your health care provider or your county health department (CHD) by scanning the code for the local CHD finder. Or call 1-866-779-6121.

Guidance
- Self monitor for fever, cough, or other respiratory symptoms for 14 days.
- Avoid contact with sick people.
- Delay any additional travel plans until no longer sick.
- Wash hands often with soap and water for at least 20 seconds.
- Cover mouth and nose with a tissue or sleeve when coughing or sneezing. Throw the tissue in the trash.
10 ways to manage respiratory symptoms at home

If you have fever, cough, or shortness of breath, call your healthcare provider. They may tell you to manage your care from home. Follow these tips:

1. **Stay home** from work, school, and away from other public places. If you must go out, avoid using any kind of public transportation, ridesharing, or taxis.

2. **Monitor your symptoms** carefully. If your symptoms get worse, call your healthcare provider immediately.

3. **Get rest and stay hydrated.**

4. If you have a medical appointment, **call the healthcare provider** ahead of time and tell them that you have or may have COVID-19.

5. For medical emergencies, call 911 and **notify the dispatch personnel** that you have or may have COVID-19.

6. **Cover your cough and sneezes.**

7. **Wash your hands often** with soap and water for at least 20 seconds or clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol.

8. As much as possible, **stay in a specific room and away from other people** in your home. Also, you should use a separate bathroom, if available. If you need to be around other people in or outside of the home, wear a facemask.

9. **Avoid sharing personal items** with other people in your household, like dishes, towels, and bedding.

10. **Clean all surfaces** that are touched often, like counters, tabletops, and doorknobs. Use household cleaning sprays or wipes according to the label instructions.

For more information: [www.cdc.gov/COVID19](http://www.cdc.gov/COVID19)
COVID-19
You tested positive—now what?

Stay home.
Home isolation and at-home care is what most people will need. Be sure to:
- Keep track of your symptoms.
- Get rest and stay hydrated.
- Ask your health care provider about pain and fever medication.
- Follow the Centers for Disease Control and Prevention’s guidance for at-home care: CDC.gov/coronavirus/2019-ncov/if-you-are-sick/.

Are your symptoms getting worse or better?

<table>
<thead>
<tr>
<th>Fever</th>
<th>Cough</th>
<th>Shortness of Breath</th>
</tr>
</thead>
</table>

If you think your symptoms are worse than a common cold or a mild flu, call your health care provider or emergency room—based on what you report, you may be asked to leave your home for medical care.

If you share your home, don’t share COVID-19.

Stay away from other people and isolate in a room. If you have access to a bathroom only you can use, that would be ideal for the household. Everyone in the home should practice hand and face hygiene.
- Cover your coughs and sneezes with your inside elbow and a tissue—throw your tissue away.
- Wash your hands often with soap and water.
- Don’t touch your face.
- Wear a facemask when taking care of someone who is sick.
- Don’t share personal things and household items.
- Clean all “high-touch” surfaces—door knobs, counters, refrigerator handles—every day.

If you’ve been in close contact with people outside of your home in the last 2 weeks, tell them you have COVID-19.

To stop the spread of COVID-19 in your community, share these tips:
- Stay home for 14 days starting with the day they last saw you.
- Practice social distancing: if they must leave home, keep at least 6 feet between themselves and others.
- Keep track of possible COVID-19 symptoms: fever, cough and shortness of breath.
- Follow the CDC’s guidance for at-home care: CDC.gov/coronavirus/2019-ncov/if-you-are-sick/.
- Find more information: FLHealthCOVID19.gov or CDC.gov/coronavirus.
Contact info, helpful websites

Links to the below websites can be found on the Village coronavirus updates page at www.village-npb.org

**FEMA Rumor Control**
Unsure? Check it out before you repeat it! 
www.fema.gov/coronavirus-rumor-control

**Palm Beach County Public Schools**
Website: www.palmbeachschools.org
Hotline: (561) 969-5840

211 Palm Beach/Treasure Coast
Call 211 for the Helpline
Website: https://211palmbeach.org

**FOR BUSINESSES**

**Small Business Administration**
Website: www.SBA.gov
For Economic Injury Disaster Loans

**Tax Relief**
irs.gov/coronavirus

**Florida Disaster Loan**
http://www.floridadisasterloan.org

**Small Business Emergency Bridge Loans**
(833) 832-4494
Email: FloridaBusinessLoanFund@deo.myflorida.com.

**Small Business Administration South Florida**
(305) 536-5521
Website: www.sba.gov/southflorida

**Department of Economic Opportunity**
Reemployment Assistance
Website: http://www.floridajobs.org/job-seekers

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**Palm Beach County Information Line**
(561) 712-6400
Email: public@pbcgov.org

**Testing For Coronavirus**
Call (561) 642-1000

**Florida Dept. of Health in Palm Beach County**
(561) 712-6400 (8 a.m. to 6 p.m.)
Email: public@pbcgov.org

**Florida Dept. of Health COVID-19 Call Center:**
(866) 779-6121 (Available 24 hours daily)
Website: COVID-19@flhealth.gov

**Centers for Disease Control**
www.CDC.com
www.coronavirus.gov

**Employment Assistance**
www.floridajobs.org
https://cspbc.virtualcareersystem.com/Find-a-Job

**Report Price Gouging:**
(866) 966-7226

**Free Meals For Kids** (search for location on web)
https://summerbreakspot.freshfromflorida.com

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PUBLIC HEALTH IS EVERYONE’S RESPONSIBILITY.

BE A GOOD NEIGHBOR | STAY HOME
AVOID GROUPS AND CROWDS OF 10 OR MORE
STAY 6 FEET AWAY FROM OTHERS

FLORIDAHEALTH.GOV/COVID-19

wash your hands

Protect yourself from COVID19 by frequently washing your hands and avoid touching your face.
It's vital to practice good handwashing practices to prevent spread of COVID19.
For more information: FloridaHealth.gov/COVID-19.
Library doing curbside service and offering books and materials online

Your online library is always open
Did you know you can still get library books and materials even while the building is closed during the coronavirus situation? Just call ahead and let the Library staff know what you’re picking up. They’ll set a time and bring it out directly to your car.

E-book & e-audiobook collection
Did you know you can borrow E-books and E-audiobooks from the Village Library? There are thousands of titles available, including New York Times bestsellers.
Enjoy them on your computer, phone, or tablet 24/7 by using the Overdrive app. The service is easy to use, and there are no late fees.

Or how about learning a new language? There are 30 languages to choose from, and each lesson contains a reading, writing, listening and speaking portion. All you need is an Internet connection, computer, tablet or smartphone. French, Spanish, German, Hebrew, Portuguese, Japanese and many more.
All you need is a Library Card. Call for more details at (561) 841-3373.

PARKS AND RECREATION DEPARTMENT
603 Anchorage Drive
(561) 841-3386
• Anchorage Park · 603 Anchorage Drive
• Community Center · 1200 Prosperity Farms Road
• Osborne Park · 715 Prosperity Farms Road
• Lakeside Park · 805 Lakeside Drive

Because of coronavirus, all Parks and Recreation events and activities are canceled until further notice.

TRASH COLLECTION SCHEDULE
• Monday - Garbage & vegetation
• Tuesday - Bulk & recycling (multi-family)
• Wednesday - Garbage & yard vegetation
• Thursday - Bulk & recycling (single-family)
• Friday - Garbage & yard vegetation

NOTE: When a holiday falls on a Thursday, bulk & recycling pick-up will be the Tuesday before
PATTI KREUSLER CERAVOLO
BROKER ASSOCIATE
VILLAGE RESIDENT
561.254.6310
pkcpbg@gmail.com

Tax Planning & Preparation
Accounting Services
IRS Representation

ANNE GERAGHTY - NEAL
Certified Public Accountant
760 U.S. Highway 1, Suite 206
Office: (561) 882-0350
North Palm Beach, FL 33408
Fax: (561) 882-0226
E-mail: agncpa@aol.com

Woof Gang Bakery & Grooming
North Palm Beach’s Neighborhood Pet Store
561.249.2103
11247 US-1,
North Palm Beach, FL 33408
@WGBNorthPalm
Located in the Shoppes at City Center
between West Marine and Big Apple Pizza

MIKE’S ALUMINUM SPECIALTIES
561-848-718
mikesaluminum@gmail.com
Palm Beach U20484, U17386
Window & Door; Aluminum & Concrete Contractor
- Impact Windows & Doors
- Hurricane Protection
- Custom Aluminum Structures
- Patio & Screen Enclosures
- Gates & Railings
- Rescreen

Mike’s Aluminum Specialties
Office: 561-848-718
mikesaluminum@gmail.com
Palm Beach U20484, U17386

Phil Talbert Hawks
Debbie Hawks
Residential, Luxury & Commercial Real Estate
561.220.2873
NPBRealtor@Keyes.com
www.NPBRealtor.com

Edward Jones
Vittorio Bertuzzelli
Financial Advisor
877-VB-AT-NPB
818 U.S. Highway One, Suite 1, North Palm Beach, FL 33408
Bus. 561-776-0846 TF. 877-822-8672
Fax 877-781-2294 Cell 561-315-0614
vittorio.bertuzzelli@edwardjones.com
www.edwardjones.com

North Palm Beach’s Neighborhood Pet Store
561.249.2103
11247 US-1,
North Palm Beach, FL 33408
@WGBNorthPalm
Located in the Shoppes at City Center
between West Marine and Big Apple Pizza

Phil Talbert Hawks
Debbie Hawks
Residential, Luxury & Commercial Real Estate
561.220.2873
NPBRealtor@Keyes.com
www.NPBRealtor.com

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877-VB-AT-NPB
818 U.S. Highway One, Suite 1, North Palm Beach, FL 33408
Bus. 561-776-0846 TF. 877-822-8672
Fax 877-781-2294 Cell 561-315-0614
vittorio.bertuzzelli@edwardjones.com
www.edwardjones.com
### Village Directory

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country Club</td>
<td>(561) 691-3439</td>
</tr>
<tr>
<td>Membership</td>
<td>(561) 691-3439</td>
</tr>
<tr>
<td>Golf Shop</td>
<td>(561) 691-3433</td>
</tr>
<tr>
<td>Pool</td>
<td>(561) 691-3427</td>
</tr>
<tr>
<td>Tennis</td>
<td>(561) 691-3425</td>
</tr>
<tr>
<td>Farmer’s Table Restaurant</td>
<td>(561) 691-3430</td>
</tr>
<tr>
<td>Communications</td>
<td>(561) 904-2138</td>
</tr>
<tr>
<td>Community Development</td>
<td>(561) 841-3365</td>
</tr>
<tr>
<td>Code Compliance</td>
<td>(561) 841-3365</td>
</tr>
<tr>
<td>Finance</td>
<td>(561) 841-3360</td>
</tr>
<tr>
<td>Human Resources</td>
<td>(561) 882-1155</td>
</tr>
<tr>
<td>Library</td>
<td>(561) 841-3383</td>
</tr>
<tr>
<td>Police and Fire:</td>
<td></td>
</tr>
<tr>
<td>Emergency</td>
<td>9-1-1</td>
</tr>
<tr>
<td>Non-Emergency</td>
<td>(561) 848-2525</td>
</tr>
<tr>
<td>Public Works</td>
<td>(561) 691-3440</td>
</tr>
<tr>
<td>Parks &amp; Recreation</td>
<td>(561) 841-3386</td>
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<tr>
<td>Anchorage Park</td>
<td>(561) 841-3386</td>
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<tr>
<td>Community Center</td>
<td>(561) 841-3389</td>
</tr>
<tr>
<td>Osborne Park</td>
<td>(561) 841-3387</td>
</tr>
<tr>
<td>Village Clerk’s Office</td>
<td>(561) 841-3355</td>
</tr>
<tr>
<td>Village Historian</td>
<td>(561) 841-3373</td>
</tr>
<tr>
<td>Village Manager’s Office</td>
<td>(561) 904-2122</td>
</tr>
<tr>
<td>Village Council</td>
<td>(561) 841-3355</td>
</tr>
</tbody>
</table>

### Village Hall

- **Location:** 501 U.S. Highway One, North Palm Beach, FL 33408
- **Phone Number:** (561) 841-3380
- **Website:** www.village-npb.org

### Village Hall Hours

- Mon-Thu, 8 a.m. - 5 p.m.
- Fri, 7 a.m. - 4 p.m.

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### Country Club Hours (temporarily closed)

<table>
<thead>
<tr>
<th>Service</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driving Range</td>
<td>Sunday &amp; Tuesday: 7 a.m. to 6 p.m.</td>
</tr>
<tr>
<td></td>
<td>Closed on Mondays</td>
</tr>
<tr>
<td></td>
<td>Wednesday, Thursday, Saturday: 7 a.m. to 7 p.m.</td>
</tr>
<tr>
<td>Golf Shop</td>
<td>8 a.m. to 6 p.m. daily</td>
</tr>
<tr>
<td>Pool (Through March)</td>
<td>Closed Monday</td>
</tr>
<tr>
<td></td>
<td>....... Tue., Wed., Thur. open 10 a.m. to 4 p.m.</td>
</tr>
<tr>
<td></td>
<td>....... Friday &amp; Saturday open 10 a.m. to 6 p.m.</td>
</tr>
<tr>
<td></td>
<td>.......Sunday open 12 to 4 p.m.</td>
</tr>
<tr>
<td>Tennis Courts</td>
<td>Mon.-Thur. 8 a.m. to 10 p.m.</td>
</tr>
<tr>
<td></td>
<td>Fri. - Sun. 8 a.m. until dark.</td>
</tr>
<tr>
<td>Tennis Office/Shop</td>
<td>Mon.-Thur. 8 a.m. to 7 p.m.</td>
</tr>
<tr>
<td></td>
<td>Fri. 8 a.m. to 5 p.m.</td>
</tr>
<tr>
<td></td>
<td>Sat.-Sun. 8 a.m. to 12 p.m.</td>
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